**Decision No. 1/22 of the Board of the Public Utilities Commission**

Adopted 15 September 2022

**General Authorisation and Registration Regulations in the Sector of Electronic Communications**

*Issued pursuant to*

*Section 16, Paragraphs one and two, Section 17, Paragraph four, Section 20, Paragraph one of the Electronic Communications Law*

*and Section 25, Paragraph one of the law On Regulators of Public Utilities*

**I. General Provisions**

1. The Regulation prescribes:

1.1. a list of electronic communications networks and electronic communications services;

1.2. a form for a notification of the commencement of activity, a notification of changes in activity (hereinafter – the notification of activity in the sector of electronic communications), and a notification of the termination of activity in the sector of electronic communications, and also the procedures for the sending of the abovementioned notifications;

1.3. the information to be included in the list of electronic communications merchants;

1.4. the regulations for the provision of electronic communications services (except for number-independent interpersonal communications services), providing for conditions of general authorisation:

1.4.1. for the provision of access;

1.4.2. for the provision of interconnection;

1.4.3. for ensuring the communication of end-users;

1.4.4. for the interoperability of electronic communications services;

1.4.5. for end-user access to numbers;

1.4.6. in relation to end-user rights.

2. The following terms are used in the Regulation:

2.1. **voice communications service using an application**– a voice communications service which allows an end-user, using an application, to make and receive calls, including between the terminal equipment of the end-user and the terminal equipment connected to a public electronic communications network without an application;

2.2. **blocked cable duct channels**– the cable duct channels in which due to damage or clogging of the cable duct channel the cable installation works may be carried out only after performance of cable duct repair works;

2.3. **data transmission service**– an electronic communications service which ensures the transmission or routing of signals in an electronic communications network between signal transmission systems, switching or routing equipment, including the machine-to-machine communications service and the virtual private network service, except for the voice communications service, short message service, Internet access service, radio programme distribution service, and television programme distribution service;

2.4. **fixed electronic communications network termination point**– a public fixed electronic communications network termination point where terminal equipment is connected and which is the border between the fixed electronic communications network and the terminal equipment if it is not provided for otherwise in the contract with the end-user;

2.5. **fixed electronic communications network**– a public electronic communications network where electronic communications services are provided at an electronic communications network termination point at a fixed location;

2.6. **domestic voice communications service**– a voice communications service provided between the termination points of the end-users of electronic communications merchants within the territory of the Republic of Latvia;

2.7. **short message service**– an interpersonal communications service which ensures the sending and receiving of short messages, including multimedia messages, in an electronic communications network using numbers in accordance with the international or national numbering plan;

2.8. **short message service using an application**– a short message service which allows an end-user, using an application, to send and receive electronic communications, including between the terminal equipment of the end-user and the terminal equipment connected to a public electronic communications network without an application;

2.9. **cable duct manhole**– a structural element which is indented for the performance of the following functions:

2.9.1. pulling or blowing of cables;

2.9.2. placement of cable joint closures;

2.9.3. performing the operation and maintenance works on existing lines of a public electronic communications network;

2.9.4. a cable duct connection box is sometimes used for ensuring the abovementioned functions of public electronic communications network lines;

2.10. **cable duct block**– a structural element intended for the establishment of the cable duct route with specially established channels for the installation of cables or for the insertion of subducts of cable ducts;

2.11. **cable duct pipe**– a structural element in which it is intended for pulling or blowing of one or several cables;

2.12. **cable duct input**– a pipe placed in the external wall or foundation of the structure or a set thereof which is intended for the construction and placement of cable lines through the wall or foundation;

2.13. **cable duct channel**– a cable duct pipe embedded in the cable duct route or a channel in the cable duct block which is intended for the insertion of cables;

2.14. **cable duct section**– a cable duct channel or a set of permanent number of cable duct channels from the cable ducts input in the building or house, from cable duct manholes or connection boxes, points of the cable duct pipe branch or pipe-bend of the cable duct route up to the building or house, cable duct manhole, or connection box, to the point of cable duct pipe branch or pipe-bend of the cable duct route, cable distribution cabinet or box, pole, tower, mast, the end of the cable duct pipe in the ground;

2.15. **cable chamber**– a closed (publicly non-accessible) room existing in the basement or semi-basement of the technical building of the electronic communications merchant where it is intended to place cables, cable joint closures, and also to carry out installation and operating works in cable ducts;

2.16. **cable duct route**– a set of mutually related cable duct sections or one section between two terminals of freely chosen duct sections;

2.17. **mobile electronic communications network**– a public electronic communications network where electronic communications services are provided in a 2G (2nd generation) electronic communications network and in an electronic communications access network using the next generation technologies;

2.18. **mobile electronic communications network termination point**– a mobile electronic communications network termination point or a virtual termination point where the end-user receives the electronic communications service using terminal equipment and which is located between the mobile electronic communications network base station and the terminal equipment and which is the border between the mobile electronic communications network and the terminal equipment if it is not provided for otherwise in the contract with the end-user;

2.19. **leased line**– a permanent and symmetrical communications pathway or connection segregated or created in a public electronic communications network for the transmission of signals between two termination points of the public electronic communications network;

2.20. **premium rate short message service**– a short message service which is provided using a short code and which ensures the sending of text messages in an electronic communications network at a premium rate;

2.21. **backbone network**– a part of the public electronic communications network in which the equipment, namely, transmission, switching, routing, multiplexing, or equivalent equipment of the backbone network is connected to which the access network is connected and which ensures connections with the electronic communications network of another operator;

2.22. **access to the electronic communications backbone network**– an electronic communications service provided to another electronic communications merchant to access, under specific conditions, the transmission, routing, multiplexing, or equivalent equipment and cables of the backbone network necessary for ensuring the electronic communications services, including shared use of the equipment and cables;

2.23. **access to the electronic communications access network**– an electronic communications service provided to another electronic communications merchant to access, under specific conditions, the network access equipment and cables necessary for ensuring the electronic communications services, including shared use of equipment and cables;

2.24. **access to associated facilities**– an electronic communications service provided to another electronic communications merchant to access, under specific conditions, the physical infrastructure necessary for ensuring the electronic communications services, including a cable duct, post, distribution point, internal installation of the building, cross of shielded twisted pair and optical fibre cables or equivalent equipment, antenna masts and tower or other construction serving as antenna masts or towers, technical building or a part thereof which is intended for the placement of associated facilities or equipment;

2.25. **access network**– the part of the public electronic communications network which connects the backbone network with the termination point. A subscriber line is a part of an access network;

2.26. **application-to-person (A2P) short message service**– a short message service which ensures the sending of short messages using a web application or a web interface to the terminal equipment of an end-user in a mobile electronic communications network within the territory of the Republic of Latvia;

2.27. **radio programme distribution service**– an electronic communications service which ensures the transmission of radio signals to an end-user using a public electronic communications network;

2.28. **machine-to-machine communications**– data transmission service for communication between devices (in cars, meters, electronic devices, navigation devices, etc.) or applications with partly or wholly automated data and information transmission;

2.29. **international voice communications service** – a voice communications service provided from the termination point of an end-user of an electronic communications merchant in the territory of the Republic of Latvia to the termination point of an end-user of a foreign electronic communications merchant outside the territory of the Republic of Latvia;

2.30. **resale**– the selling of an electronic communications service to an end-user by entering into a contract for the electronic communications service, selling an electronic communications service of another operator without changing or affecting the properties and characteristics of such service;

2.31. **television programme distribution service**– an electronic communications service which ensures access for an end-user to television programmes for a fee regardless of the signal transmission medium or technology;

2.32. **roaming**– an electronic communications service which ensures the receipt of a voice communications, short message, and Internet access service using terminal equipment with the capability to identify the end-user when the end-user registers in a mobile electronic communications network of a foreign provider, and also when an end-user of a foreign provider or another provider of the Republic of Latvia registers in a mobile electronic communications network of a provider in the Republic of Latvia;

2.33. **virtual private network**– an electronic communications network created and virtually segregated by an electronic communications merchant for data transmission between more than two public electronic communications network termination points, for example, for exchange of information between different branches, offices, etc.

**II. Notification of Activity in the Sector of Electronic Communications and Notification of Termination of Activity**

3. Before commencing activity in the sector of electronic communications, a merchant shall submit a notification of activity in the sector of electronic communications (Annex 1) to the Public Utilities Commission (hereinafter – the Regulator).

4. A merchant who has submitted to the Regulator a notification of activity in the sector of electronic communications has the right to ensure a fixed electronic communications network and a mobile electronic communications network and to provide the following electronic communications services in the territory of the Republic of Latvia:

4.1. voice communications service:

4.1.1. domestic voice communications service;

4.1.2. international voice communications service;

4.2. short message service;

4.2.1. domestic short message service;

4.2.2. international short message service;

4.2.3. premium rate short message service;

4.2.4. application-to-person short message service;

4.3. Internet access service;

4.4. data transmission service:

4.4.1. machine-to-machine communications service;

4.4.2. virtual private network service;

4.5. radio programme distribution service;

4.6. television programme distribution service;

4.7. access:

4.7.1. access to the electronic communications backbone network;

4.7.2. access to the electronic communications access network;

4.7.3. access to associated facilities;

4.7.4. bitstream access;

4.8. interconnection;

4.9. leased line service.

5. An electronic communications merchant shall submit information to the Regulator on any changes in the data included in the notification of activity in the sector of electronic communications within ten working days of making of the relevant changes by filling in the information specified in the corresponding paragraphs in Annex 1 depending on the reason for the changes:

5.1. changes in the information of the merchant’s contact persons – Paragraphs 1, 2, 3, and 4 of Annex 1;

5.2. changes in the provision of electronic communications services or in ensuring of an electronic communications network – Paragraphs 1, 2, 6, and 7 of Annex 1;

5.3. changing the date of commencing the activity, specifying a justified reason for the change of the date – Paragraphs 1, 2, and 5 of Annex 1.

6. An electronic communications merchant shall, not later than a month before termination of ensuring of public electronic communication networks and provision of electronic communications services to all end-users, submit to the Regulator a notification of the termination of activity of an electronic communications merchant (Annex 2).

7. If an electronic communications merchant at the moment of submitting the notification of the termination of activity of an electronic communications merchant has not paid the State fee for the regulation of public utilities, the Regulator shall take the decision in which it shall impose an obligation on the electronic communications merchant to pay the debt of the State fee for the regulation of public utilities. If the electronic communications merchant does not execute the decision of the Regulator on the payment of the debt of the State fee for the regulation of public services, the Regulator shall ensure the execution of such decision.

8. The Regulator shall maintain and update on its website a list of electronic communications merchants which shall include the following information:

8.1. the name of the merchant;

8.2. the registration number of the merchant;

8.3. information on the electronic communications services provided by the merchant;

8.4. the date when the merchant was registered in the list of electronic communications merchants;

8.5. the date when the merchant was excluded from the list of electronic communications merchants.

**III. Conditions of General Authorisation in Relation to the Rights of an End-user and Access to Numbers**

9. An electronic communications merchant shall ensure the operation of its public electronic communications network to the end-users for 24 hours a day unless the electronic communications merchant and the end-user agree otherwise in writing.

10. The electronic communications merchant shall ensure the end-user with the possibility of contacting the support service of the electronic communications merchant 24 hours a day in order to:

10.1. report any damages to the public electronic communications network or disruptions in the electronic communications services;

10.2. receive information on the quality of electronic communications services and the invoices for the electronic communications services provided;

10.3. notify of the blocking of a stolen or lost subscriber identification module (SIM) card.

11. The electronic communications merchant shall immediately register an application of the end-user received by the support service on the damage to the public electronic communications network or disruptions in the electronic communications services, on the quality of electronic communications services, except for cases if an application has already been registered due to a breakdown of the electronic communications network, on the invoices for the electronic communications services provided, and the request of the end-user to block the subscriber identification module card.

12. The border for the servicing of the electronic communications service shall be at the same point as the fixed electronic communications network or mobile electronic communications network termination point which is the proprietary border of the public electronic communications network if the end-user and the electronic communications merchant do not agree otherwise.

13. If the terminal equipment of the end user does not correspond to the technical parameters of the fixed electronic communications network termination point or mobile electronic communications network termination point applied and published on the website of the electronic communications merchant, the electronic communications merchant may prohibit its connection to the electronic communications network termination point.

14. The electronic communications merchant has an obligation to inform the end-user of the necessity to place the equipment of the electronic communications merchant at the premises of the end-user if this is objectively technologically required for the provision of the electronic communications service. The electronic communications merchant shall publish the justification of such a necessity on its website and shall notify the Regulator within ten working days of the specific location of the information published on the website of the electronic communications merchant as well as of any changes in it. If the electronic communications merchant, upon an agreement with the end-user, places its equipment at the premises of the end-user to provide an additional service, including to improve the quality of the electronic communications services, the electronic communications merchant need not publish such information on its website.

15. If the use of a number is required for the provision of the electronic communications service, the electronic communications merchant shall allocate a number to the end-user for use to which this electronic communications merchant has been allocated or retransferred the right of use of numbering.

16. If the electronic communications merchant applies to domestic calls to the public mobile telephone network numbers and public fixed telephone network numbers of another electronic communications merchant a rate that exceeds the lowest rate per minute of a call set by the electronic communications merchant for the relevant end-user according to the rate plan selected by the end-user, and this rate exceeds 0.0298 euro without value added tax per minute of a call, the electronic communications merchant has an obligation to provide to its end-user the information on the rate applied to the call as a voice announcement before the connection.

17. The electronic communications merchant shall ensure the voice announcement referred to in Paragraph 16 of this Regulation free of charge in the official language with the following text: “Your provider X applies a premium rate of Y euro per minute to the call on this number” where X is the name of the electronic communications merchant and Y is the rate applied to the call including value added tax per minute.

18. If the electronic communications merchant ensures for domestic calls, except for the calls referred to in Paragraph 16 of this Regulation, an announcement of the applicable rate before the connection, the electronic communications merchant shall provide an opportunity to its end-user to submit a request to opt in or out of receiving such an announcement.

19. The electronic communications merchant shall provide an opportunity to its end-user to submit a request to opt in or out of receiving the announcements referred to in Paragraphs 16 and 18 of this Regulation once a month. If the end-user submits a request to opt in or out of receiving the announcements referred to in Paragraphs 16 and 18 of this Regulation more frequently than once a month, the electronic communications merchant has the right to refuse to fulfil it until one month has passed from the fulfilment of the last request to opt in or out.

20. The electronic communications merchant shall terminate or renew the provision of the announcements referred to in Paragraphs 16 and 18 of this Regulation within one working day after receipt of the end-user’s request to opt in or out.

21. The electronic communications merchant shall publish on its website the information on the announcements referred to in Paragraphs 16 and 18 of this Regulation, and also the procedures for the opting in and out of such announcements. If the electronic communications merchant does not have a website, the electronic communications merchant shall inform the end-user individually of the announcements referred to in Paragraphs 16 and 18 of this Regulation, and also of the procedures for the opting in and out of such announcements.

22. The electronic communications merchant shall determine the types of the termination point interface and signalling to be used for the connection of the private electronic communications network to the public electronic communications network and, if required for the provision of a voice communications service, agree with the end-user (the owner of the electronic communications network) on the connection of the private electronic communications network to the public electronic communications network in accordance with the following conditions:

22.1. the electronic communications merchant shall use for the routing of a call from the private electronic communications network to the public electronic communications network the right of use of numbering allocated or retransferred to this electronic communications merchant in accordance with the national numbering plan;

22.2. if the private electronic communications network is connected to the public electronic communications network of one electronic communications merchant, the electronic communications merchant, for a call from the private electronic communications network to the public electronic communications network, shall transmit only the calling number corresponding to the national numbering plan (hereinafter – A-number) which corresponds to the numbering to which the right of use of numbering has been allocated or retransferred to the particular electronic communications merchant and which the particular electronic communications merchant has allocated for use to the particular end-user;

22.3. if the private electronic communications network is connected to the public electronic communications networks of several electronic communications merchants, all the electronic communications merchants involved shall agree with the end-user in writing on the single A-number to be transmitted for calls to the public electronic communications networks of the electronic communications merchants in accordance with the national numbering plan. The A-number shall correspond to the numbering which one of the electronic communications merchants ensuring the connection of the private electronic communications network of the end-user to the public electronic communications network has allocated for use to the particular end-user. If the electronic communications merchants involved do not agree on a single A-number to be transmitted, each electronic communications merchant involved shall use for calls to the public electronic communications networks the number to which the right of use of numbering has been allocated or retransferred to this electronic communications merchant, having agreed on this with the end-user in advance;

22.4. if the A-number transmitted from the private electronic communications network to the public electronic communications network does not correspond to the requirements referred to in Sub-paragraphs 22.2 and 22.3 of this Regulation, the electronic communications merchant shall not provide switching and routing for the call and shall notify the end-user of the nonconformity of the number within one working day.

23. The private electronic communications network shall not be used for the transmission of signal between public electronic communications networks, except for the case if call forwarding is ensured, redirecting the call addressed to the private electronic communications network to the public electronic communications network.

24. The electronic communications merchant shall not replace the A-number transmitted from the private electronic communications network to the public electronic communications network with another number, except for cases if the electronic communications merchant, due to its own routing or switching equipment or that of the private electronic communications network, is unable to fulfil the requirement laid down in Sub-paragraph 22.2 of this Regulation, agreeing accordingly with the end-user on the replacement of the A-numbers transmitted from the private electronic communications network to the public electronic communications network.

25. The requirements of Sub-paragraphs 22.2 and 22.3 of this Regulation shall not apply if switching and routing is not used on the public electronic communications network for the transmission of signal between the parts of the same private electronic communications network.

26. The electronic communications merchant which has allocated to the end-user the A-number in the situation referred to in Sub-paragraph 22.3 of this Regulation shall submit to the Regulator the agreement of the electronic communications merchants and the end-user on the single A-number used and to be transmitted, a copy of its amendments or the termination of the agreement within ten working days of its signing or termination.

27. If the electronic communications merchant changes the type of the termination point interface used for the connection of the private electronic communications network to the public electronic communications network, the electronic communications merchant shall notify the end-user thereof in writing at least three months in advance.

**IV. Conditions of General Authorisation for Granting Access**

28. If the cable ducts belong to several electronic communications merchants, the merchants shall enter into an agreement on granting access to the cable ducts in accordance with these provisions. The electronic communications merchants shall inform the Regulator in writing of the entering into such an agreement within ten working days of its signing.

29. The electronic communications merchants having a dispute regarding the property right to the cable ducts shall enter into an agreement on the shared use, maintenance of, and granting access to the cable ducts in accordance with these provisions until the dispute is settled. The electronic communications merchants shall inform the Regulator in writing of the entering into such an agreement within ten working days of its signing.

30. The electronic communications merchant which ensures the cable ducts (hereinafter – the owner) shall publish on its website the following information on the access to the cable ducts:

30.1. the rates and conditions on which access to the cable ducts is granted, including to the cable chamber;

30.2. the type of cable duct technology:

30.2.1. the cable ducts which are intended for the installation of cables with pulling technology (hereinafter – the cable ducts with pulling technology);

30.2.2. the cable ducts which are intended for the installation of cables with blowing technology (hereinafter – the cable ducts with blowing technology);

30.3. the capacity of the cable ducts ensured, specifying the following information:

30.3.1. the cable ducts with the pulling or blowing technology;

30.3.2. the identification numbers, addresses, and descriptions of the location or X and Y coordinates of the both terminals of the cable duct section or route throughout the entire length of which additional cable duct capacity is ensured;

30.4. the available capacity or part of the cable ducts reserved by the owner which the owner plans to use for laying its own cables, specifying the following information:

30.4.1. the cable ducts with the pulling or blowing technology;

30.4.2. the identification numbers, addresses, and descriptions of the location or X and Y coordinates of the both terminals of the cable duct section or route throughout the entire length of which the available capacity or part of the cable ducts has been reserved for own needs;

30.5. the information which must be indicated by the applicant when submitting a request for access to the cable ducts.

31. The owner shall update the information specified in Paragraph 30 of this Regulation in the case of changes, but at least once a year, indicating the date of publication. The owner shall, within ten working days after publishing the information referred to in Paragraph 30 of this Regulation on its website, notify to the Regulator the specific location of the information published, and also the information on any changes in it.

32. The electronic communications merchant wishing to obtain access to the cable ducts (hereinafter – the applicant) shall submit to the owner a request for access to the cable ducts, indicating the information requested by the owner.

33. The owner is entitled to request only such information from the applicant which is required for the assessment of the technical possibility of access to the cable ducts and for the signing of a contract on the access to cable ducts.

34. The owner shall, upon request of the applicant, create a working group for the assessment of the technical possibility of access to the cable ducts. The owner shall, upon request of the applicant, include the applicant into the working group.

35. The owner, if no working group has been created, or the working group created shall check the technical possibility of access to the cable ducts and, upon request of the applicant, prepare an inspection report which shall include the following information:

35.1. the correspondence of access to the cable ducts to the information indicated in the request of the applicant for access to the cable ducts and the planned date of commencing the granting of access to the cable ducts;

35.2. the available capacity of the cable ducts, indicating the cable duct channels, cable duct manholes, including cable chambers or connection boxes in the development views of the relevant walls in requested direction by appending an assessment in accordance with Paragraphs 42 and 43 of this Regulation, and also development views of the walls of the cable duct manholes, including that of the cable chambers and connection boxes;

35.3. the available capacity of the cable ducts or a part thereof reserved by the owner which the owner plans to use for laying of own cables during the two subsequent years;

35.4. the solution for the prevention of the possible overloading of the cable ducts to increase the available capacity of the cable ducts if the available capacity of the cable ducts is not sufficient for ensuring of the requirements of the applicant and if the applicant has requested it:

35.4.1. ridding the cable ducts from a cable that is not working, including a cable that is damaged or is to be removed for other reasons;

35.4.2. switching from one cable to another, including by using the cable present in another cable duct route in order to remove the cable duct in accordance with Sub-paragraph 34.4.1 of this Regulation;

35.4.3. pulling out of non-used copper cable cores thus creating a place for laying of optical cables in the copper core cable jacket;

35.5. the planned costs of the solution for the prevention of overloading of the cable ducts and the justification for such costs if the applicant has requested it;

35.6. the blocked cable duct channel if the requirements of the applicant cannot be ensured due to that;

35.7. the blocked cable duct channel if the applicant has requested it:

35.7.1. the blocked cable duct section, indicating the length of the section;

35.7.2. the distances from the blocked place to the ends of the cable duct section;

35.7.3. what are the projected costs for the repair of the blocked cable duct channels and the justification thereof;

35.8. clarified placement for the cable joint closure of the applicant, if the cable joint closure cannot be placed at the place planned by the applicant, and the justification thereof;

35.9. the justification if there is no place for the placement of a cable joint closure.

36. The owner shall provide a response to the applicant on the possibility of access to the cable ducts within fourteen working days after the receipt of request for access to the cable ducts with the route length of 100 metres and within additional two working days for every additional 250 metres. The owner shall append an inspection report with the response to the applicant if the applicant has requested to prepare it.

37. The owner has the right to extend the deadline specified in Paragraph 36 of this Regulation if it has an objectively justified reason which the owner shall notify to the applicant.

38. If, due to objective reasons, the owner is unable to ensure access to the cable ducts, the owner shall provide a justified refusal to the applicant.

39. The owner shall prevent overloading in the cable duct channel and repair the blocked cable duct channel if the applicant requests it. The owner and the applicant shall cover the costs for the prevention of overloading of the cable duct channel and the repair of the blocked cable duct channel in proportion to the capacity of the place intended for the applicant and remaining for the owner in the cable duct channel.

40. The applicant or the electronic communications merchant who has signed a contract with the owner on the access to cable ducts (hereinafter – the lessee), upon agreement with the owner, may order the cable installation works from the owner, perform them personally, or choose a subcontractor.

41. If the cable ducts include additional cable duct capacity, the applicant, lessee, or owner shall assess the leased capacity of the cable ducts in accordance with the technical requirements laid down in Sub-paragraph 47.1 and the conditions laid down Sub-paragraph 47.2 of this Regulation and then, if necessary, perform an additional assessment in accordance with Paragraph 42 or 43 of this Regulation.

42. The applicant, lessee or owner shall assess the available capacity of the cable ducts in the case of cable ducts with pulling technologies in accordance with the methodology which is laid down in the Cabinet regulations regarding the Latvian Construction Standard in respect of electronic communications networks.

43. If the cable ducts with blowing technology are used, the owner shall publish its methodology for the detection of the available capacity for the cable ducts with blowing technology on its website. Upon a request of the applicant, the owner shall assess the available capacity for the cable ducts with blowing technology, assessing the possible amount of the works to be carried out additionally and the impact of the changes caused on the operation of the existing route.

44. The owner is entitled to reserve the available capacity of the cable ducts or its part for own needs if it plans to use it for laying its own cables within two years after publication of the information specified in Sub-paragraph 30.4 in its website.

45. Upon a request of the applicant, the owner shall ensure the access for the applicant to at least the following information on the requested cable duct direction:

45.1. the cable duct manholes, including cable chambers, connection boxes and sections which are indicated in the relevant geospatial information file formats (\*dgn or \*shp file format) or in another format which ensures information on the location and placement of the manholes, boxes, and sections, indicating also the manhole numbers and the names of the nearby streets and motor roads;

45.2. the cable duct technology;

45.3. the number of the cable duct channels in each cable duct section, the development views of the walls of manholes, including cable chambers, connection boxes which are displayed on a photograph or drawing of each wall by indicating the identifiers of the development view of the walls of the relevant manholes, including cable chambers, connection boxes, and also the known blocked channels researched for the needs of installation, and the scale identifier (in centimetres) for each of the development views;

45.4. the internal diameter of the cable duct channel, the available capacity, also the address of the building in the case of the public electronic communications network lead-in.

46. The owner and the applicant shall sign a contract on the access to cable ducts, indicating information on the following minimum requirements:

46.1. the technical requirements necessary for the provision of the service;

46.2. the requirements for the operation of the cable ducts:

46.2.1. the responsibility of the owner for the operation of the cable ducts used for access and for ensuring the quality requirements if the owner and the lessee have not agreed otherwise in the contract on the access to cable ducts;

46.2.2. the time period for the elimination of any damage of the cable ducts used for access which shall be shorter than the owner sets for its end-users;

46.2.3. the obligation of the lessee to ensure the operation of its cable which is laid in the cable ducts of the owner, having agreed on the works with the owner if the owner and the lessee have not agreed otherwise in the contract on the access to cable ducts;

46.2.4. if the cable of the lessee is damaged due to the damage to the cable ducts of the owner and the owner has informed the lessee that it is not going to restore the damaged section of the cable ducts, the owner has an obligation, within a month, to ensure the installation of the cable of the lessee via an alternative route without increasing the leasing fee;

46.2.5. if the cable of the lessee is damaged as a result of the actions of the owner or due to the damage to the cable ducts of the owner, the owner has an obligation to cover the expenses for the elimination of the damage to the cable of the lessee, including the expenses for the installation of the cable of the lessee via an alternative route;

46.2.6. if the cable of the owner or another lessee is damaged as a result of the actions of the lessee, the lessee has an obligation to cover the expenses for the elimination of the damage to the cable of the owner or another lessee and the expenses for the elimination of the damage to the cable ducts of the owner.

47. When ensuring and using additional capacity of cable ducts, the owner shall comply with the following technical requirements and provisions:

47.1. when installing, constructing, and performing reconstruction works for the cable ducts with pulling technology:

47.1.1. between cable chamber and manhole, between cable duct manholes, between cable duct manhole and connection box, it shall ensure additional capacity of the cable ducts for other electronic communications merchants for laying of not less than two cables with the diameter of 17 millimetres;

47.1.2. it shall ensure additional capacity of the cable ducts in the electronic communications network lead-ins for other electronic communications merchants for laying of not less than two cables with the diameter of 9 millimetres;

47.2. it shall use one of the following solutions when installing, constructing, and performing reconstruction works for the cable ducts with blowing technology:

47.2.1. it shall ensure not less than two micro-pipes for cable blowing for other electronic communications merchants, using micro-pipe cartridge;

47.2.2. when laying a cable with blowing technology, it shall provide for the place for blowing of the micro-pipe cartridge which is carried out after receipt of the application from the applicant, and it shall ensure not less than two micro-pipes for blowing of cables for other electronic communications merchants;

47.2.3. it shall lay additional pipe with the diameter of 40 millimetres intended for other electronic communications merchants for laying of not less than two cables.

48. If two years and six months have passed since the publication of the information referred to in Sub-paragraph 30.3 of this Regulation, the owner is entitled to use the provided and unused additional capacity of the cable ducts.

49. The requirements referred to in Paragraphs 36, 37, and 45 of this Regulation shall not apply to the electronic communications merchant with significant market power which has been imposed an obligation to provide access to associated facilities and to design and publish the reference offer for access to associated facilities.

**V. Conditions of General Authorisation for the Interoperability of Electronic Communications Services, for Ensuring the Communication of End-users and Interconnection**

50. The operator shall ensure technical and organisational measures to protect the public electronic communications network against unauthorised access and to ensure, within the limits of the technical possibilities, integrity of the electronic communications network, safety and continuity of communication. For the achievement of this objective, the operator shall process and analyse metadata of the electronic communications network (traffic data, location data, data on the transmitted content, personal identification data, etc.).

51. Before ensuring interconnection, the electronic communications merchants shall agree on the technical and operational conditions for the public electronic communications network, specifying the following information in the interconnection contract:

51.1. a description of the technological solution for the creation of the interconnection;

51.2. the location of the point where the physical or logical connection of the public electronic communications networks is created (hereinafter – interconnection point) within the territory of the Republic of Latvia or the location of the interconnection point outside the territory of the Republic of Latvia, if this is technologically possible;

51.3. the mechanical parameters of the interconnection point interface if a physical interconnection point is created;

51.4. the electrical parameters of the interconnection point interface if a physical interconnection point is created;

51.5. the electronic communications service for the ensuring of which the interconnection is used;

51.6. the payment procedures for the ensuring of the interconnection;

51.7. the procedures for reporting the faults and for payment for the fault repair;

51.8. the fault repair time;

51.9. the procedures for the installation of an additional interconnection line or connection;

51.10. the procedures for the settlement of disputes;

51.11. the provisions for the validity, amendment, and termination of the interconnection contract;

51.12. other information if required.

52. If the interconnection is ensured for the provision of the voice communications service (hereinafter – voice interconnection), the electronic communications merchants shall indicate the following information in the interconnection contract in addition to the information specified in Paragraph 51 of this Regulation:

52.1. the type of voice interconnection (Transmission Control Protocol/Internet Protocol (TCP/IP) based interconnection, Public Switched Telephone Network (PSTN) based interconnection, etc.);

52.2. the type of signalling;

52.3. at least one supported audio codec in the voice interconnection;

52.4. the criteria for the recognition of calling number substitution (the number of figures in the calling number, discrepancy between the country code and the country code of the public mobile telephone network, etc.);

52.5. the information on the opening of numbering for the routing of calls, call origination, termination, and transit tariffs;

52.6. the procedures for the termination of call routing, access to numbers, and the voice communications service, and also the mutual payments procedures in cases if numbering fraud or incorrect use of numbering is detected;

52.7. the conditions for the routing of calls if the call certification mechanism is used;

52.8. other information on the technical parameters of the voice interconnection if required.

53. The electronic communications merchants shall indicate one of the following types of signalling in the voice interconnection contract:

53.1. Signalling System No. 7 (SS7);

53.2. Session Initiation Protocol (SIP);

53.3. other.

54. The electronic communications merchants shall choose such a signalling type for the voice interconnection which supports at least the following additional services:

54.1. Presentation of Calling Line Identification (CLIP);

54.2. Calling Line Identification Restriction (CLIR);

54.3. Call Forwarding (CF).

55. When ensuring the interconnection, the electronic communications merchant shall:

55.1. ensure the operation of the signalling system or traffic flow for the interconnection of public electronic communications networks in order to:

55.1.1. avoid the creation of inefficient traffic which uselessly loads the interconnection of the public electronic communications networks;

55.1.2. avoid the creation of disturbances in the operation of the public electronic communications network;

55.1.3. not affect the operation of the electronic communications services;

55.1.4. ensure the configuration of its signalling system and the operation thereof according to the standards to be used and the conditions of the interconnection contract;

55.2. ensure that the interconnection of public electronic communications networks does not reduce the quality of electronic communications services provided in the interconnected public electronic communications networks and does not influence the security of such electronic communications networks;

55.3. ensure the quality of the electronic communications services within the borders of its public electronic communications network and agree on the electronic communications service quality assurance measures at the interconnection point;

55.4. be responsible for the traffic within the borders of its public electronic communications network which has been initiated or routed in the public electronic communications network of the electronic communications merchant and terminated in another public electronic communications network;

55.5. ensure, within the borders of its public electronic communications network, that the traffic initiated or routed in the public electronic communications network of the electronic communications merchant and terminated in another electronic communications network is not artificial or useless traffic.

56. When providing voice interconnection, the electronic communications merchant shall, in addition to the provisions of Paragraph 55 of this Regulation:

56.1. inspect the signalling system by reaching a mutual agreement with another electronic communications merchant for the testing procedure, establishing an interconnection or changing the software version of the signalling system;

56.2. ensure the identification of its public electronic communications network – identification of the international or national signalling point code, if it is intended by the specified signalling system type;

56.3. ensure the identification of the calling number of its public electronic communications network and transmission for all calls to the public electronic communications network of another electronic communications merchant;

56.4. ensure the transmission of unchanged calling number within the scope of its public electronic communications network and transmission to the public electronic communications network of another electronic communications merchant;

56.5. ensure the call routing without the substitution of the calling number which is received from the public electronic communications network of another electronic communications merchant with another number;

56.6. ensure the transmission of unchanged calling number in case of forwarding in all connection stages of the public electronic communications network, if it is received from an electronic communications network of another public electronic communications merchant;

56.7. ensure to the end-users a possibility to call up numbers conforming to the national numbering plan and the European and global numbering space according to the voice interconnection contracts entered into by the electronic communications merchant;

56.8. when ensuring the public electronic communications network or voice communications service, ensure the routing of the calls according to the national numbering plan, the European numbering space numbers, universal international freephone numbers, and, if technically possible, the numbering plans of other European Union Member States and other world countries;

56.9. ensure technical and organisational measures to prevent numbering fraud and incorrect use of numbering. For this purpose, the electronic communications merchant shall process and analyse metadata of the electronic communications network (traffic data, location data, data of the transmitted content, personal identification data, etc.), and also block the numbering ranges or interconnection directions which are involved in numbering fraud or an attempt thereof;

56.10. if a call is received without the calling number or the calling number cannot be identified, the electronic communications merchant has the right not to route the received call.

57. If the electronic communications merchants have different technical solutions for the creation of an interconnection and the electronic communications merchants are unable to agree on the creation of the interconnection, the electronic communications merchant which is requesting the creation of interconnection shall adjust the technical solution of its interconnection and the signalling system type.

58. The electronic communications merchant, when sending a notification to the electronic communications merchant with whom the voice interconnection contract has been entered into on the agreement regarding the opening of numbering for the routing of calls, call origination, termination, or transit tariffs, shall also send a notification to the Regulator at the same time.

59. The electronic communications merchant, when entering into an interconnection contract on an interconnection in the Republic of Latvia with an electronic communications merchant registered in another European Union Member State which is not registered in the Republic of Latvia as an electronic communications merchant, shall submit the following information on the interconnection contract to the Regulator within ten working days after entering into the interconnection contract:

59.1. the name of the electronic communications merchant with whom the interconnection contract has been entered into;

59.2. the country where the electronic communications merchant referred to in Sub-paragraph 59.1 of this Regulation has been registered;

59.3. the date of signing and entering into effect of the interconnection contract;

59.4. other information if required.

**VII. Closing Provisions**

60. Decision No. 1/13 of the Public Utilities Commission of 30 March 2017, Electronic Communications Network Technical and Operational Regulations for the Interconnection Service (*Latvijas Vēstnesis*, 2017, No. 69), is repealed.

61. Decision No. 1/19 of the Public Utilities Commission of 15 June 2017, Regulations Regarding the Notification of End-Users of Premium Rates for Calls (*Latvijas Vēstnesis*, 2017, No. 121), is repealed.

62. Decision No. 1/28 of the Public Utilities Commission of 16 November 2017, Regulations Regarding the Connection of the Private Electronic Communications Network to the Public Electronic Communications Network (*Latvijas Vēstnesis*, 2017, No. 231), is repealed.

63. Decision No. 1/32 of the Public Utilities Commission of 30 November 2017, Regulations Regarding the Registration of Electronic Communications Merchants and the List of Electronic Communications Networks and Services (*Latvijas Vēstnesis*, 2017, No. 244; 2018, No. 252), is repealed.

64. Decision No. 1/35 of the Public Utilities Commission of 20 December 2018, General Authorisation Regulations in the Sector of Electronic Communications (*Latvijas Vēstnesis*, 2018, No. 207), is repealed.

65. An electronic communications merchant which is registered on the list of electronic communications merchants before the day of coming into force of this Regulation shall, within a month of the day of coming into force of this Regulation, submit to the Regulator a notification of activity in the sector of electronic communications, updating the following information:

65.1. the contact details of the electronic communications merchant – Paragraphs 1, 2, 3, and 4 of Annex 1 to this Regulation;

65.2. the electronic communications services provided and electronic communications networks ensured by the electronic communications merchant – Paragraphs 1, 2, 6, and 7 of Annex 1 to this Regulation;

66. An electronic communications merchant shall, within two months of the day of coming into force of this Regulation, publish the information referred to in Paragraph 30 of this Regulation on its website.

67. An electronic communications merchant shall, within three months of the day of coming into force of this Regulation, submit to the Regulator the information referred to in Paragraph 59 of this Regulation on valid interconnection contracts entered into before the day of coming into force of this Regulation.

68. This Regulation shall come into force on 1 October 2022.

**Informative Reference to European Union Directive**

The Regulation contains legal norms arising from Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code.

Chair of the Board of the Public Utilities Commission A. Ozola

**Annex 1**

Decision No. 1/22 of the Public Utilities Commission

15 September 2022

**Notification of Activity in the Sector of Electronic Communications**

**1. Type of the notification:**

|  |  |
| --- | --- |
|  | Notification of the commencement of activity in the sector of electronic communications (*if this type is selected, fill in Paragraphs 2, 3, 4, 5, 6, and 7*) |
|  | Notification of the changes in the contact details of the electronic communications merchant (*if this type is selected, fill in Paragraphs 2, 3, and 4*) |
|  | Notification of the changes in the provision of electronic communications services or in the ensuring of an electronic communications network (*if this type is selected, fill in Paragraphs 2, 6, and 7*) |
|  | Notification of the change of the planned date of the commencement of activity  (*if this type is selected, fill in Paragraphs 2 and 5, specifying a justified reason for the change of the date in the comment field*) |

**2. Information on the merchant:**

|  |  |  |
| --- | --- | --- |
| Name | |  |
| Registration number1 | |  |
| Legal address2 | |  |
| Website address | |  |
| E-mail address | |  |
|  | I agree that the Regulator shall send documents and notifications to the electronic mail address indicated in this notification by using the official electronic mail address of the Regulator sprk@sprk.gov.lv in accordance with Section 9, Paragraph two of the Law on Notification, and they shall be deemed as notified on the second working day after sending thereof. The regulator and the merchant may also use other means of notification specified in the Law on Notification in their mutual communication. | |

**3. Information on the contact person of the merchant**3

|  |  |  |
| --- | --- | --- |
| **Given name, surname** | **E-mail address** | **Telephone** |
|  |  |  |

**4. Alternative contact person of the merchant**

|  |  |  |
| --- | --- | --- |
| **Given name, surname** | **E-mail address** | **Telephone** |
|  |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
|  |  |  |  |
| **5. Planned date of the commencement of activity**4 | \_\_\_ | \_\_\_\_\_\_\_\_\_\_ | \_\_\_\_ |
|  |  |  |  |

|  |  |
| --- | --- |
| Comments: |  |

**6. Ensuring of an electronic communications network:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Yes | *specify the network solution/technology used:* | | |
|  |  |  | symmetric cable (digital subscriber line (DSL); asymmetric digital subscriber line (ADSL)) | |
|  |  |  | optic fibre cable | |
|  |  |  | coaxial cable | |
|  |  |  | mobile electronic network technology (2G and next generation technologies) | |
|  |  |  | wireless – using a licensed radiofrequency range (limited and unlimited bands) | |
|  |  |  | wireless – using an unlicensed/shared (2.4GHz and 5GHz) radiofrequency range | |
|  |  |  | satellite | |
|  |  |  | submarine cable | |
|  |  |  | electricity cable systems | |
|  |  |  | other | |
|  | No | *specify the name of the provider whose electronic communications network will be used:* | |  |

**7. Information on the provided electronic communications services**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Electronic communications service** | | **End-user of the electronic communications service** | | | **Territory\*** | | **Trade** | |
| **Voice communications service** | | | | | | | | |
|  | Domestic voice communications service in a fixed electronic communications network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | International voice communications service in a fixed electronic communications network |  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
|  | Domestic voice communications service in a mobile electronic communications network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  | International voice communications service in a mobile electronic communications network |  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  | Voice communications roaming service |  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Electronic communications service** | | **End-user of the electronic communications service** | | | **Territory\*** | | **Trade** | |
|  | Domestic voice communications service using an application |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | International voice communications service using an application |  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
|  | Other type voice communications service  (*provide the service description in the comment field*) | | | | | | | |
| **Comments**: | | | | | | | | |
| **Short message service** | | | | | | | | |
|  | Domestic short message service |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  | International short message service |  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | Short message roaming service |  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  | Premium rate short message service |  |  | |  | Latgale |  |  |
|  | Domestic short message service using an application |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | International short message service using an application |  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
|  | Application-to-person (A2P) short message service | | | | | | | |
| **Comments**: | | | | | | | | |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Electronic communications service** | | **End-user of the electronic communications service** | | | **Territory\*** | | **Trade** | |
| **Internet access service** | | | | | | | | |
|  | Internet access service in a fixed electronic communications network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
|  | Internet access service in a mobile electronic communications network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Resale |
|  |  | with SLA\*\* |  | Pierīga |  | Wholesale |
|  |  | without SLA\*\* |  | Vidzeme |  |  |
|  | Internet access roaming service |  | certain group of users\*\*\* | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
| **Comments**: | | | | | | | | |
| **Data transmission service** | | | | | | | | |
|  | Machine-to-machine communications (M2M) service in a fixed network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Wholesale |
|  |  | |  | Pierīga |  |  |
|  |  | |  | Vidzeme |  |  |
|  | Machine-to-machine communications (M2M) service in a mobile network |  |  | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |
|  | Virtual private network service in a fixed network |  | natural person | |  | Latvia |  | Retail |
|  | legal person | |  | Rīga |  | Wholesale |
|  |  | |  | Pierīga |  |  |
|  |  | |  | Vidzeme |  |  |
|  | Virtual private network service in a mobile network |  |  | |  | Kurzeme |  |  |
|  |  | |  | Zemgale |  |  |
|  |  | |  | Latgale |  |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Electronic communications service** | | **End-user of the electronic communications service** | | **Territory\*** | | **Trade** | |
|  | Other type data transmission service (*provide the service description in the comment field*) | | | | | | |
| **Comments**: | | | | | | | |
| **Radio programmes distribution service** | | | | | | | |
|  | Radio programmes distribution service | | | | | | |
| **Comments**: | | | | | | | |
| **Television programme distribution service** | | | | | | | |
|  | Television programme distribution service in a fixed electronic communications network |  | natural person |  | Latvia |  | Retail |
|  | legal person |  | Rīga |  | Resale |
|  |  |  | Pierīga |  | Wholesale |
|  |  |  | Vidzeme |  |  |
|  |  |  | Kurzeme |  |  |
|  |  |  | Zemgale |  |  |
|  |  |  | Latgale |  |  |
|  | Television programme distribution service in a mobile electronic communications network |  | natural person |  | Latvia |  | Retail |
|  | legal person |  | Rīga |  | Resale |
|  |  |  | Pierīga |  | Wholesale |
|  |  |  | Vidzeme |  |  |
|  |  |  | Kurzeme |  |  |
|  |  |  | Zemgale |  |  |
|  |  |  | Latgale |  |  |
|  | Television programme distribution service using an application |  | natural person |  | Latvia |  | Retail |
|  | legal person |  | Rīga |  | Resale |
|  |  |  | Pierīga |  | Wholesale |
|  |  |  | Vidzeme |  |  |
|  |  |  | Kurzeme |  |  |
|  |  |  | Zemgale |  |  |
|  |  |  | Latgale |  |  |
| **Comments**: | | | | | | | |
| **Access** | | | | | | | |
|  | Access to the electronic communications backbone network | | | | | | |
|  | Access to the electronic communications access network | | | | | | |
|  | Access to associated facilities | | | | | | |
|  | Bitstream access | | | | | | |
| **Comments**: | | | | | | | |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Electronic communications service** | | **End-user of the electronic communications service** | | **Territory\*** | | **Trade** | |
| **Interconnection** | | | | | | | |
|  | Interconnection for provision of the voice communications service | | | | | | |
|  | Other type interconnection service (*provide the service description in the comment field*) | | | | | | |
| **Comments**: | | | | | | | |
| **Leased line service** | | | | | | | |
|  | Leased line service |  | natural person |  | Latvia |  | Retail |
|  | legal person |  | Rīga |  | Wholesale |
|  |  |  | Pierīga |  |  |
|  |  |  | Vidzeme |  |  |
|  |  |  | Kurzeme |  |  |
|  |  |  | Zemgale |  |  |
|  |  |  | Latgale |  |  |
| **Comments**: | | | | | | | |
| **Other** | | | | | | | |
|  | Electronic communications service which is not a regulated public service5  (*provide the service description in the comment field*) | | | | | | |
|  | Electronic communications service provided abroad  (in the comment field, provide the service description and name the country where the service was provided) | | | | | | |
| **Comments**: | | | | | | | |

|  |  |
| --- | --- |
|  | I hereby confirm that the information provided in this notification is true. |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| Date | \_\_\_ | \_\_\_\_\_\_\_\_\_\_\_ | \_\_\_\_ |  |

|  |  |  |
| --- | --- | --- |
|  |  |  |
| Person entitled to represent the merchant |  |  |
|  |  | /signature and full name thereof/ |

|  |  |  |
| --- | --- | --- |
|  |  |  |
| /given name, surname of the person who prepared the document/ |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| telephone |  |  |  |
|  |  |  |  |
| e-mail |  |  |  |

Note. The details of the document “date” and “signature” need not be completed if the document has been prepared in accordance with the laws and regulations regarding drawing up of electronic documents.

1The registration number of the merchant in the Commercial Register or another similar public register in a European Union Member State.

2The legal address of the merchant in a European Union Member State.

3A representative of the merchant who has the right (authority) to represent the merchant, including to submit documents to the Regulator.

4Indicate a date that does not exceed 6 months from the day of submitting the notification.

\* In accordance with the Cabinet order on the statistical regions of the Republic of Latvia and their administrative units.

\*\* The conditions of the service level agreement (SLA).

\*\*\* To be completed by the merchant only if the electronic communications service is provided to a certain group of end-users which means that the service is not available publicly to every end-user who wishes to use the particular service.

5To be completed by the merchant only in cases if it provides an electronic communications service that is not a regulated electronic communications service in accordance with the Cabinet regulations regarding the types of regulated public utilities.

**Annex 2**

Decision No. 1/22 of the Public Utilities Commission

15 September 2022

**Notification on the Termination of Activities of an Electronic Communications Merchant**

|  |  |  |
| --- | --- | --- |
| Name of the merchant | |  |
| Registration number1 | |  |
| E-mail address of the operator | |  |
|  | I agree that the Regulator shall send documents and notifications to the electronic mail address indicated in this notification by using the official electronic mail address of the Regulator sprk@sprk.gov.lv in accordance with Section 9, Paragraph two of the Law on Notification, and they shall be deemed as notified on the second working day after sending thereof. The regulator and the merchant may also use other means of notification specified in the Law on Notification in their mutual communication. | |

I am requesting to be excluded from the list of electronic communications merchants from \_\_ \_\_\_\_\_\_\_\_\_\_\_\_ 20\_\_\_\*\*.

\*\* The Regulator shall exclude the electronic communications merchant from the list of electronic communications merchants by the date specified in the notification of the termination of activity but no sooner than a month from the receipt of the notification.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date | \_\_\_ | \_\_\_\_\_\_\_\_\_\_\_\_ | \_\_\_\_ |  |

|  |  |  |
| --- | --- | --- |
|  |  |  |
| Person  entitled to represent the merchant |  |  |
|  |  | /signature and full name thereof/ |

|  |  |  |
| --- | --- | --- |
|  |  |  |
| /given name, surname of the person who prepared the document/ |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| telephone |  |  |  |
|  |  |  |  |
| e-mail |  |  |  |
|  | | | |

Note. The details of the document “date” and “signature” need not be completed if the document has been prepared in accordance with the laws and regulations regarding drawing up of electronic documents.

1The registration number of the merchant in the Commercial Register or another similar public register in a European Union Member State.